

# Patient Advocacy & Beyond FRAMEWORK

**Empowered Patient Experience. Better Outcomes.**

## Compassionate Advocacy with Vigilance

Understanding your unique priorities so that attention can be given to your most impactful issues

Watching over you while easing your pain, fear, and exhaustion with the right support

Fighting for your rights and best interests with knowledge and finesse

## Informed Decisions

Clarifying your situation and organizing your information

Verifying evidence and researching your options

Guiding your best decision with medical professionals' recommendations

## Effective Communication & Coordination

Explaining unfamiliar language and concepts to empower you

Communicating your needs to medical providers effectively, or help you do the same

Coordinating with medical providers & referral network and optimizing care

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